

## ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION Mechanical Engineering Department, Office of the VC & MD, RTC House, Vijayawada -520013

No. OP3/ 462(Volvo)/2022-MED

Dt.02.09.2022

To

All DPTOs, APSRTC.

Sub: Change in dealer ship of M/s VECV - Reg.

Ref: Mail received from M/s VECV, Dated. 07-08-2022.

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Vide reference cited, M/s Volvo informed that their authorised dealer M/s Sri Harsha Trucking Private Ltd has closed their operation in A.P and hence a new dealer M/s Ramcore has been appointed in place of M/s Sri Harsha Trucking Private Ltd.

Hence, you are requested to advise the concerned DMs operating Volvo AC buses to send vehicles to M/s Ramcore, VJA for attention of repairs, if any, hereafter.

The contact details of M/s Ramcore are: Sri KVS Pavan, Service Incharge, Phone number- 9154823059, Email- volvoservice@ramcorgroup.in and Sri K. Durga Prased, Phone number-9885325533, Supervisor, Work Shop volvowarranty@ramcorgroup.in.

CHIEF MECH. ENGINE

Copy to: ED(E),FA&CAO & All EDs(Zone) for favour of information please.

Copy to: Dy.CAO(SPA&CE)/HO - for necessary action.

Copy to: Dy.CAOs(Zone) for necessary action.

Copy to: All Dy.CMEs for necessary action.

Copy to: All COSs for information. Copy to: DMs of NLR-1, NLR-2, KKR, OGL, MGLM, KDP, KRNL-1, KRNL-2, GNT-1, GNT-2. VJA,ATNR, ELR,AMP,KKD,VSP & MDPM for necessary action.

Copy to: Sri. K. Vinod Kumar, Service Manager of M/s Volvo, Hyderabad for information. Copy to Sri K.V.S Prakesh Rao, MD/CEO of M/s Ramcore, Vja for information & n/a.



Date: 04 August 2022

## TO WHOM SO EVER IT MAY CONCERN

Volvo Trucks India (VE Commercial Vehicles Ltd.), certify that **M/s Ramcor**, having their workshop at the following address: **# 1-89**, **KDLOA Building**, **Gudavalli**, **Vijayawada – 521 104**, **Andhra Pradesh**, **India**, is our Authorised dealer for providing aftermarket services for Volvo Trucks and Buses in the areas of Andhra Pradesh.

This letter is issued for providing services to Andhra Pradesh State Road Transport Corporation (**APSRTC**) by M/s **Ramcor**, **Vijayawada** till the 31st of December 2024.

Authorised Signatory for Volvo Trucks India

**Shibu Ponnan** 

Regional Service Manager, South - Volvo Trucks India

## <u>RAMCOR – VOLVO Service Team Organizational Structure, Vijayawada</u>

